Ameritas Managed Dental Care Division P.O. Box 82520 Lincoln, NE 68501-2520

> SAS INSTITUTE INC. BENEFITS DEPARTMENT 100 SAS CAMPUS DR CARY, NC 27513-2414

# your dental coverage ID cards have arrived

Carefully remove them from this sheet (below) and take one with you to your next dental appointment.

# welcome

- get direct access to online benefit information by visiting **ameritas.com** selecting Account Access in the upper right corner, Dental/Vision/Hearing, and signing into the secure member account
- view your online dental benefit summary, certificate of coverage, pending and paid claims, pretreatment estimates and the status of plan maximums and deductibles, and online access to this ID Card
- for answers to your **dental benefit coverage questions**, call our customer relations team at **800-487-5553** Monday through Thursday from 7 a.m. to midnight and Friday from 7 a.m. to 6:30 p.m. Central Time
- to get the most current and complete **Dental Network** directory, visit **ameritas.com**, select Find a Provider at top of page, then select **Dental**, in your search choose your network, visible on your card below, or call **800-487-5553**
- you have freedom to select the provider of your choice; If you visit one of our network providers, you may reduce your out-of-pocket expenses, because our providers agree to discounted fees

# thank you

- we are committed to providing you with high-quality, cost-effective dental benefits through your planholder, and we truly value your participation
- member satisfaction is number one, so if for any reason you have a concern about your current dental benefits, please let us know (there's a formal grievance and appeal process in place for your protection should you choose to use it); in addition, we continually monitor member satisfaction with our services through an internal quality improvement program

#### AMERITAS DENTAL NETWORK

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Networks: Classic

Ameritas.

SAS INSTITUTE INC.

Plan # 10-301350-1

Ameritas Group Dental Claims P.O. Box 82520 Lincoln, NE 68501-2520



Ameritas.

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SAS INSTITUTE INC. **Plan** # 10-301350-1

Our customers come first.

And second. And third.

Always.

We want you to know that we're here for you, and we'll do everything we can to answer your group dental benefits questions.

## select the dentist of your choice

#### visit a network provider to help reduce out-of-pocket expenses

- visit us online at ameritas.com for a current list of network providers, also find claim forms, benefit and claim status information, plus much more
- claim forms also may be obtained from your planholder, and we will accept your provider's claim form or super bill
- present this card at your appointment
- you or your provider may mail the completed claim form to Group Claims, P.O. Box 82520, Lincoln, NE 68501-2520; fax it to 402-467-7336. For electronic submittal, please use Payor #47009.
- if visiting a network provider, your benefits will be paid directly to that provider

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