

Worldwide Support



When you travel abroad, you'll have peace of mind knowing that should a dental or vision need arise, help is a phone call away.

Have you or a loved one ever needed urgent dental or vision care while traveling abroad?

Through AXA Assistance, Ameritas offers its members access to dental or vision provider referrals when traveling outside the U.S.

Global Provider Referrals

Call AXA for a dental or vision provider referral outside the U.S. Referral to an AXA provider is not a guarantee of benefits, and all policy provisions and limitations would apply.

Note: These provider referral assistance services are independently offered and administered by AXA. Ameritas and its affiliates and subsidiaries do not participate in the selection of these dental and vision service providers and do not oversee or monitor AXA's performance of these services. Additionally, Ameritas does not warrant or guarantee or make any representation as to the quality of the services provided by AXA or by any dental or vision service provider referred by AXA.

Filing A Claim

When you receive dental or vision care outside the U.S., you pay the provider and then submit your paid invoice and a completed [claim form](#) to Ameritas for reimbursement. Please note, your bill needs to be either in English or translated to English prior to submitting your claim. Reimbursement for the covered services will be sent directly to you

Contact AXA Assistance USA

Toll-free: (866) 662 -2731

Collect from anywhere in the world:

+1 (312) 935-3727

Ameritas Life Insurance Corp.
Ameritas Life Insurance Corp. of New York



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